

WITS END SOLUTIONS

October 2013 NEWSLETTER

Welcome to our first newsletter.

October 2013

VOL. # 1 - ISSUE # 1



**We would like to take
this opportunity to
thank you for your business
and to wish you a Happy
Thanksgiving.**

Yard work will be ending
November 15 until
Spring unless you have
at least 4 hours of work
for two employees.

We will be available for
snow shoveling if we
have snow this winter

Christmas is coming and scheduling will be disrupted over the holiday season. If you have a cleaning booked during December 25, 26 or Jan 1st (Wednesday's and Thursday) we will be closed and will have to reschedule you during the week. If you are going to be away please call the office so that we can cancel service and give your spot to someone else during this tight time. I hope to make scheduling changes in middle of November so that I can let everyone know the day and time changes.

This festive time is very busy for everyone and we would like to do what we can to make your housecleaning pleasant.

Housekeeping Humour

Mix one-quarter cup pine-scented household cleaner with four cups of water in a spray bottle. Mist the air lightly. Leave dampened rags in conspicuous locations. Develop an exhausted look, throw yourself onto the couch, and sigh, "I clean and I clean and I still don't get anywhere..."

*There is not a more pleasing exercise of
the mind than gratitude. It is
accompanied with such an inward
satisfaction that the duty is sufficiently
rewarded by the performance.*

~Joseph Addison



/kəˌmyoʊniˈkɑːʃən/

We at Wits End believe in open communication between clients, employees and employer on the care of their home. If you find something needs attention or may have been overlooked please let the girls know either by contacting the office or leaving a note for the girls or direct communication. If at any time you would like to give the girls a high five for a job well done, the same format would apply ☺

Did you know that you can have more cleaning done in your home by simply following these few tips:

1. Remove all items from bathroom counters and showers by putting them in a basket the day or morning before the cleaners come.
2. Pick up items off floor
3. Have items in dishwasher and not in the kitchen sink
4. Remove nic nacs or pictures from areas needing full dusting.

Those few minutes add up to extra cleaning time

REFERRAL

We would appreciate if you would refer us to your friends or family and receive 25% off your next clean for anyone who signs up for 6 months cleaning service. Please ask them to let us know that you referred us to them.

WORD SEARCH FUN

B K O Q R S Y G K C K S S E N F X Q L B
 R R N L A Y I F X Y B T L Z G W L Z O J
 R S D U R I A G S L Y I D O S F A J Q Z
 C P Y S O B T N A T C E F N I S I D F G
 L W G B B Y E H T O K A T S R F I L P G
 M W Q B N A G G R R E P E E W S Z A L B
 Y F W Y G K I Q N B E L O W H K O B E D
 H R E N A E L C W O D N I W V S S H D T
 U R E N A E L C T E P R A C Y S R F G I
 C W M Q P U M R N I K S O R Q N H M E E
 E I N W S Z A A N M H M D I S H S O A P
 W H R C G S P E O E E N O U C I M H F P
 T A N Q H T S O R T U V Q P S N B A A Z
 L M A B S O R S N A C H S A R T Y P O H
 T L A U L B O W L C L E A N E R R F L H
 F G D F F A D G Q H O L K V P A R A R J
 S N R U P A P E R T O W E L H R P L G A
 T O R J K A P P N Y F W R G I H L V V S
 D W E G T F A Z A S V P C S Z I F G B O
 P O I R M M K B I L T H Q J Y W S T C V

BOWL CLEANER
 CARPET CLEANER
 DAWN
 DISHWASHER SOAP
 DUST PAN
 LAUNDRY SOAP
 PAPER TOWEL
 PLEDGE
 SWEEPER
 TRASH CAN

BROOM
 COMET
 DISH SOAP
 DISINFECTANT
 DUST RAGS
 MOP
 PINE SOL
 SPONGE
 TRASH BAGS
 WINDOW CLEANER

On occasion the girls will leave you a note why they could not get something done in your home.

This is usually due because the place had a heavier work load than usual.

Recently we have noticed some places have become heavier.

It could also be because of extra company which creates more cleaning work.

We find sometimes the girls are running behind trying to get everything done and then run late to their next job and also do not get paid for their extra time if

client has not paid for extra time.

Would you like to stay in contact by emails? Some of our clients find this a great way to stay in touch. Especially if they are away and need to have their place looked after. You can call the office at 250-390-4356 with your email address or email it to me at witsendsolutions@gmail.com.



Story time - Gift

I wanted to take this time to acknowledge people who I have met lately who live on their own and family does not live close by or there is no family. Today I had an opportunity to help someone out that is older and alone and had to stay in the hospital overnight. Her little dog would have been left alone and that would have been very upsetting to the owner. She had one of the nurses hunt down my business to get my phone number. I am grateful that I was able to help her out during this time. Small acts of kindness can make a huge difference in someone's life. I went to the hospital and took her cell phone to her and to see her light up knowing I was there to help. I share this story with you not for praise but for a reminder how being there for others is one of the greatest gifts we can give to anyone.

This leads into saying thank you to our regular clients, our once in while clients and our one timers for all your kindness and respect you have shown us for the work we have done or do in your home. It is very much appreciated.

Do you have some small stains on your carpets but do not want to hire in carpet cleaners for such a small job. Please let us know and during your cleaning time we can use our little spot shampooer. You can either extend your time or cut back on some other cleaning to have this done. Please contact the office so we can make arrangements.

Vacation Rental Property Management

Recently we have taken on a new project as vacation / property management. One of our clients has hired our company to maintain the grounds and come in to do house cleaning during turnovers of guests. We also greet the guests upon arrival. It makes sense to hire us since we are able to do everything they require. If you are looking for a nice home to rent for out of town family or friends let me know and I can give you the contact information also if you are thinking of setting your home up as a vacation rental and need someone to look after it for you.

Utilize our utility trailer. Do you have some small jobs that need to be done? Removing unwanted items you no longer need? Cleanup of yard waste etc? We can come out and help tidy up or remove those unwanted items.

Recipe: Best Ever Cranberry Sauce

- 1+1/4 cups granulated sugar
- 3/4 cup water
- 1/4 teaspoon ground cloves
- 1/4 teaspoon ground allspice
- 1/2 teaspoon ground cinnamon
- 1 (12-ounce) bag fresh cranberries
- Zest of 1 orange (orange part only)

In a large, heavy saucepan, add sugar, water and spices and cook, stirring often, until sugar dissolves and comes to a rolling boil, about 3 minutes. Rinse and pick over the cranberries to remove any mushy ones. Add cranberries to boiling syrup and continue cooking, uncovered, just until they begin to pop, about 2-3 minutes. Be careful not to cook them too long or they will get mushy.

Remove from heat, stir in orange zest and cool to room temperature, uncovered. Ladle into clean jars or plastic containers, label and refrigerate until serving time.

Makes about 2+1/2 cups sauce. enough to

How to get rid of fruit flies: First, take a wide mouth jar and fill it 1/2 — 3/4 of the way full with apple cider vinegar. (No other vinegar will work. Add a few drops of dish soap then fill the rest of the jar with water until the bubbles reach the rim of the jar. If you leave that jar alone for a few hours, the fruit flies will come.. When the bubbles disappear, dump some of it out and fill it with a little more water. Keep changing out your jar periodically until they're all gone — it'll generally take between 24 and 48 hours to get rid of all of them.

Every newsletter we will introduce one of our employees

We would like to introduce you to Abbi

Abbi – I grew up in Nanaimo and spent my childhood here until my teens. Then I spent a little time in Nova Scotia taking care of my Grandfather. He had worked all his life in the mines that my great grandfather owned. He was stubborn and did not want to ask for help but he had a soft spot for me and I was able to look after him.

Six years ago I had a son named Douglas and one year later a daughter, Savannah, a fiery redhead and a year later Nevaeh (heaven spelled backwards) They are my pride and joy.

I enjoy spending time with my family and we have a variety of things we enjoy doing together. We go swimming, feed the ducks, have picnics at the park, relax at home in our pjs with some snacks watching movies or playing games. We paint all sorts of different things and finish the night with story time coming from the top of my head playing out the story with little skits with different voices for each character then wake up in the morning and start our day filled with many activities... we spend our family outings with laughter, talking, sharing and with love.

Any kind of sports is something I like to do in my spare time and also art work. I like to draw and I'm working on developing my skill drawing people.

One of my recent goals is to get my driver's license and a car. I have my L and will be getting my N in August 2014. I also plan on upgrading my education.

I get asked why do I like to do house cleaning, especially at my young age. I sat there and thought about it and this is the best way I can describe it - I feel good giving someone a clean home rather than going into a home already clean.

Wits End Solutions
#112 – 5854 Turner Road
Nanaimo, B.C.
V9T 2N6

Phone: 250-390-4356

Email: witsendsolutions@gmail.com
www.witsendsolutions.ca

